

July 26, 2017

CLARIFICATIONS

Re: 7006527 Lease and Maintenance of Wheelchairs for Terminal D
Please be advised of the following clarifications to the above referenced Solicitation

Q1. If the current supplier, Aviation Mobility, is the successful bidder are they expected to replace the existing equipment that is currently in service with new equipment?

A1. For all suppliers, Wheelchairs must be "like new" conditions and will be inspected upon delivery to Terminal D by the DFW Airport Technical Representative. Those chairs not meeting DFW standards will be rejected and must be replaced with new chairs with 48 hours and approved by DFW Technical Representative. The wheelchairs must be maintained on a regular basis and must be in excellent working condition per the Scope of Work. No substandard chairs will be accepted at any time during this contract.

Q2. I recall us discussing putting seatbelts on all of the wheelchairs last year however I did not see that spec listed in the RFB, is that something you want included on the chairs?

A2. No, we believe the angle of the seat on a STAXI Chair provides for safe operation in all conditions.

Q3. Is the current branding and numbering working for the operation or would you like to see more?

A3. The current numbering and branding worked well for tracking and accountability purposes. However, the DFW brand has changed and the new DFW logo will be required on each chair.

Q4. The pricing page lists an Eagle 2, or equivalent, clarify please that the BID is for 185 Staxi wheelchairs and 10 Staxi boarding chairs only.

A4. This piece of equipment will be removed from this contract. This contract is for 175 Staxi wheelchairs. See Addendum1.

Q5. Will a space/area be provided in the terminal for personnel to perform maintenance on the equipment and will there be a fee charged for that area?

A5. The contract service provider will work with the successful bidder's maintenance group, providing a space to perform maintenance on the chairs. This will be at no cost.

Q6. How many stations around the terminal does the board want to have wheelchairs available and are these specifically determined by the Board.

A6. The locations and staging of wheelchairs will be the responsibility of the wheelchair contract service provider.

Q7. Will a space/area be provided to store equipment in need of repair until maintenance personnel or parts are available?

A7. No storage space will be provided. Maintenance personnel are required to bring the necessary parts when called by the contract service provider. This work is required to be performed after hours (9:00 pm or later). Please keep in mind that limited maintenance should be required as all the wheelchairs will be new.

Q8. Bid Response Forms 1 thru 6 and 13 thru 15 are the only forms required for this bid? Forms 7 thru 12 marked N/A are not included in the bid?

A8. Correct.

Q9. Please clarify our interpretation of "proactively manage" the wheelchairs is to have sufficient on-site personnel to ensure at least 150 of the 175 wheelchairs are in the terminal area at any given time.

A9. See SCOPE OF WORK, Section 2. All chairs are expected to be accounted for and working at all times. Repair downtime is expected to be minimal and not impact the contract operation for usable wheelchair numbers.

Q10. Will the DFW signage required for the chairs be provided by DFW?

A10. Signage should be included in the contract pricing to include a numbering system as well as the DFW logo.

Q11. Need more information on requirement of security feature and tracking method.

A11. Since technology is advancing at such a fast pace, we have incorporated it in the contract if GPS becomes available for wheelchairs, we would want this added to the chairs for tracking purposes.

Q12. What level of SIDA badging will our personnel be given in order to search for and locate missing wheelchairs? Will personnel have access to Secure/AOA areas?

A12. DFW can SPONSOR blue SIDA badges with the appropriate matrix's needed to access SIDA areas including the AOA if the successful bidder feels it is warranted. This would be at the successful bidder's cost. However, it is a requirement of the wheelchair service provider to

