

NEWS



DALLAS FORT WORTH INTERNATIONAL AIRPORT
PUBLIC AFFAIRS DEPARTMENT

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FOR IMMEDIATE RELEASE
July 3, 2007

DFW International Airport Unveils Winner of 'Best Trip from the Best Airport' Essay Contest

Winner Wins Four Round-Trip Tickets, New Set of Luggage

DFW INTERNATIONAL AIRPORT, (July 3, 2007) – DFW International Airport's "Best Trip from the Best Airport" passenger essay contest has ended with the top prize going to Tommi Milliman, a specialist in the Texas Army National Guard. The contest was launched as a way to help celebrate DFW's recent successes, having been ranked 'Highest in Customer Satisfaction for Large Airports' in North America by J.D. Power and Associates, and having also been named the 'Best Airport for Customer Service' in the Americas by the Airports Council International.

Travelers were invited to submit an essay about their best travel experience at DFW. Milliman's personal account was among dozens of essays submitted to dfwairport.com for consideration. The following is the text of the winning entry:

Thank You from a Soldier

I am a soldier in the Texas Army National Guard. I served a year in Afghanistan. I arrived in Afghanistan in May 05 and took leave at Christmas time. I didn't know what to expect from the American public and really didn't think they would know anything about me coming home.

When we landed in Dallas, there was fire trucks shooting water over the plane to welcome us home, I was so proud of my home town and had tears in my eyes. When we got off the plane we were greeted by tons of Americans holding flags and goody bags for us. They were clapping, shaking our hands, and hugging us. I have never been so proud to be an American in all my life. It was that day that I realized what I had went to fight for.

The Dallas Fort Worth Airport reminds me of how great it is not to only be American but to be from Dallas. Thank you so much for allowing the public to welcome us home, it shows what great Americans you are.

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Tommi Milliman

As the author of the winning entry, Milliman will receive win four round-trip tickets on American Airlines and a new set of luggage.

About DFW International Airport

Located halfway between the cities of Dallas and Fort Worth, Texas, DFW International Airport is the world's third busiest, offering nearly 1,900 flights per day and serving 60 million passengers a year. Ranked "Highest in Customer Satisfaction for Large Airports" in North America by J.D. Power and Associates, and named as 2006's "Best Airport for Customer Service in the Americas" by an Airports Council International survey of passengers, DFW International Airport provides non-stop service to 135 domestic and 36 international destinations worldwide. For the latest news, real-time flight information, parking availability or further details regarding the many services provided at DFW International Airport, log on to www.dfwairport.com.

Dallas/Ft. Worth International Airport received the highest numerical score among large airports (30+ million passengers/year) in the proprietary J.D. Power and Associates 2007 North America Airport Satisfaction StudySM. Study based on 17,421 total evaluations from passengers measuring 17 large airports and measures opinions of passengers May 2006-April 2007. Proprietary study results are based on experiences and perceptions of passengers surveyed within one month of flight. Your experiences may vary. For J.D. Power and Associates Award information, visit www.jdpower.com.

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