

NEWS



DALLAS FORT WORTH INTERNATIONAL AIRPORT
PUBLIC AFFAIRS DEPARTMENT

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DFW International Airport Added to “Model Ports” Initiative by U.S. Customs and Border Protection

International passengers to see more innovation and convenience

DFW INTERNATIONAL AIRPORT, TX (April 25, 2008) – DFW International Airport will become one of only 20 airports in the nation to welcome international passengers as part of the “Model Ports” initiative designated by the U.S. Customs & Border Protection agency. The initiative is a joint venture between airports, airlines, the travel industry and federal agencies and is designed to improve and standardize the process for clearing and welcoming travelers to the United States.

"DFW is proud to be at the forefront of innovation and customer service in the aviation industry, and serving as a Model Port with our partners at Customs and Border Protection gives us the opportunity to serve our passengers even better," said Jeff Fegan, CEO of DFW International Airport. "Making the immigration and customs process as friendly, fast and secure as possible is a top priority. It helps bring even more international business and tourism to North Texas and reinforces DFW's goal of "Connecting the World." For many, it's the first impression of our state or country. We want that impression to be great."

DFW opened the new state-of-the-art International Terminal D in 2005, which is capable of handling 2,800 international passengers per hour through its customs facilities. In addition, the new terminal houses 28 gates and welcomes passengers from 39 global destinations on American Airlines, American Eagle, KLM Royal Dutch Airlines, Air Canada Jazz, British Airways, Grupo TACA, Korean Air, Lufthansa, Mexicana Airlines and numerous charter flights.

"The 'Model Ports' initiative represents an important partnership between government and the travel industry. We will work together at each of these 20 gateway airports to strengthen the international passenger arrivals process and environment," said Paul M. Morris, executive director of CBP admissibility and passenger programs.

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The Model Ports initiative is part of The Rice-Chertoff Initiative established in 2006 to enhance border security with the use of the best new technologies, while streamlining security processes and facilitating travel for legitimate visitors.

The keystone of these efforts is a new video, currently available in Spanish, French, German and English, that assists travelers through the customs and immigration process, a "Welcome to the U.S." brochure and a variety of new bilingual directional signage. In the coming months, travelers arriving at DFW will see several improvements, including an increased number of video monitors and a welcome message and information on the entry process. In addition, working groups from the private and public sectors will be established in North Texas to create a better overall passenger experience.

The Model Ports initiative has been operational since April 2007 with George Bush Intercontinental in Houston and Washington's Dulles International serving as the first two sites. Eighteen additional airports including DFW were added to the Model Ports Initiative this week, selected because they have the highest number of international passengers arriving annually.

By the Numbers

- 2,800: International passengers can be processed through Customs per hour
- 5.5 million: Number of international passengers through International Terminal D in 2007
- 59.8 million: Number of passengers through DFW's five terminals in 2007
- 2,000: Passengers that can be ticketed per hour at Terminal D
- 2,500: People that can be screened through security per hour
- 37,000: Total passengers International Terminal D can handle per day
- 12.8 million: Total passengers International Terminal D can handle per year

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About DFW International Airport

Located halfway between the cities of Dallas and Fort Worth, Texas, DFW International Airport is the world's third busiest, offering nearly 1,900 flights per day and serving 60 million passengers a year. DFW has been named "Best Airport for Customer Service in North America" by an Airports Council International survey of passengers in 2006 and 2007. DFW International Airport provides non-stop service to 136 domestic and 39 international destinations worldwide. For the latest news, real-time flight information, parking availability or further details regarding the many services provided at DFW International Airport, log on to www.dfwairport.com.

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