

VP PUBLIC AFFAIRS, KEN CAPPS, APR  
CONTACT: 972 574 8080

FOR IMMEDIATE RELEASE

May 2, 2002

**“TRAVELERS AID DALLAS/FORT WORTH” FORMALLY  
INTRODUCED TO THE DFW AIRPORT COMMUNITY AND  
AREA COMMUNITIES**

DFW International Airport travelers and area residents have a new name to remember for information and assistance in times of crisis

DFW INTERNATIONAL AIRPORT, Texas (May 2, 2002) - DFW International Airport travelers and area residents have a new name to remember for information and assistance in times of crisis. TRAVELERS AID Dallas/Fort Worth was formally introduced to the DFW Airport community and area communities today. A ceremony and reception were held at the Travelers Aid offices located in the B-30 baggage claim in Terminal B at DFW International Airport. Travelers Aid International President Ray Flynt joined DFW International Airport CEO Jeff Fegan in “cutting the ribbon” to welcome Travelers Aid to DFW.

TRAVELERS AID Dallas/Fort Worth was formerly the Airport Assistance Center. “We changed the name of our organization from Airport Assistance Center to TRAVELERS AID Dallas/Fort Worth to better reflect the services we provide and our affiliation with Travelers Aid International,” said executive director Bruce Freeman.

-- more --

Travelers Aid assists individuals and families who are in crisis or transition and are disconnected from their support systems. Travelers Aid programs are in 21 other airports across the country, in addition to other transportation centers such as bus and train stations. Travelers Aid agencies and programs are locally governed and respond to the needs of a particular community.

These programs share a common vision of helping the disconnected, but offer diverse programs depending on community need. The agencies rely on the generosity of individuals and corporate supporters.

Travelers Aid International (TAI) is a network of member agencies and programs in the United States and Puerto Rico, and is headquartered in Washington D.C. TRAVELERS AID Dallas/Fort Worth became an affiliate of Travelers Aid International in 1998. TRAVELERS AID Dallas/Fort Worth is a partner agency of United Way of Dallas County and United Way of Tarrant County.

TRAVELERS AID Dallas/Fort Worth was founded in 1974 as "Community Services: Dallas/Fort Worth Regional Airport," and became "Airport Assistance Center" in 1981. The agency was originally formed to provide assistance to stranded passengers. The agency now provides crisis intervention, travel assistance, car seat rental, translation services, military assistance, meet and assist services, runaway supervision, information and referral, and Western Union services, in addition to providing airport, airline and area information. The agency utilizes volunteers to help provide assistance, and maintains an emergency relief fund. The agency provides assistance to an average of 85,000 clients annually.

TRAVELERS AID Dallas/Fort Worth has offices located in Terminal B in the B-30 baggage claim at DFW International Airport. The office is open Monday-Friday from 8:00 a.m. to 6:00 p.m., and Saturday and Sunday from 9:00 a.m. to 5:00 p.m.

-- more --

Located halfway between the cities of Dallas and Fort Worth, Texas, DFW International Airport is the world's third busiest, serving 55 million passengers a year. Offering nearly 2,000 flights daily, DFW Airport provides nonstop service to 129 domestic and 26 international destinations worldwide. For the latest news, real-time flight information, parking availability or further details regarding the many services provided at DFW International Airport log on to [www.dfwairport.com](http://www.dfwairport.com).

To arrange interviews contact DFW Public Affairs at 972 574 NEWS (6397) or [kcapps@dfwairport.com](mailto:kcapps@dfwairport.com).

###