

FOR IMMEDIATE RELEASE

DFW Airport continued to outpace its own recovery predictions as the holiday travel season sped into its busiest days.

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Dallas/Fort Worth International Airport - Thursday, December 20 and Friday, December 21 will be the two biggest travel days of the year since September 11. The Airport had originally forecast about 165,000 passengers per day. The Thursday numbers well exceeded those predictions, as 186,000 passengers passed through the terminals at DFW.

"That is an absolutely incredible figure and shows us once again that our airlines are coming back strong and our travelers are pleased with the steps we've taken at DFW Airport to be as safe, secure, comfortable and convenient as possible," says Jeff Fegan, CEO of DFW Airport. "DFW Airport is coming back faster and stronger than any other major airport in the country, and we're confident that trend will continue in 2002."

DFW reported another new, encouraging number. The Airport had forecast approximately 56,000 flight operations for the month of December - that means take-offs and landings. To date, the Airport is more than 11% ahead of that pace as American and Delta continue to restore and expand service, and airlines like Korean Air bring back strong international service.

As the travel period reaches a peak Friday evening, the Airport reported no security problems and fast moving security lines.

"For a day in the airport business post 9/11, you can't ask for much more than that," says Fegan. "And our passengers are smiling."

Web traffic at www.dfwairport.com is up nearly 20 percent this week. The Airport says that shows people are going to the Web for answers about security, parking and flights, and that valuable knowledge is also speeding up the check-in and boarding process at DFW.

The *Ask DFW* feature, where travelers send in their emails and answers have been received in 15 minutes or less, has done extremely well. The number one question - regarding wrapped packages going through security.

"We continue to urge our travelers to leave their packages and presents unwrapped because they might be asked to unwrap them for security," says Ken Capps, vice president of public affairs at DFW.

The Airport deployed more than 200 "Holiday Helper" volunteers to assist passengers with luggage, prep them for security checkpoints and hand out holiday goodies to children. The Airport also provided free entertainment, with more than 20 North Texas entertainment groups donating their time over the Thursday-Friday travel period.

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