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DFW Airport unveils suite of traveler-friendly products on www.dfwairport.com; Only U.S. Airport to offer electronic notification of flight status for any airline

DALLAS/FORT WORTH AIRPORT, TEXAS (March 21, 2001) – Dallas/Fort Worth International Airport unveiled today the new suite of products offered on www.dfwairport.com. New products include the Trak-a-Flight system where users can receive up-to-the-minute real-time information on any DFW Airport flight. The Trak-a-Flight system sends immediate electronic notification of flight status for flights arriving to or departing from DFW Airport, regardless of the carrier. Users will receive notification in text form via e-mail, alphanumeric pager, text-enabled wireless phone or personal digital assistant. DFW Airport is the only U.S. airport to offer this service. Other products offered through the Web site are real-time parking availability information and the terminal guide.

“Dfwairport.com offers an array of real-time information to our customers from parking availability and the terminal guide to electronic flight notification,” said CEO Jeff Fegan, Dallas/Fort Worth International Airport. “Whether they’re at work, home or driving in the car, we can continue to stay in touch with our customers and proactively give them the information they need, when they need it.”

Users of Trak-a-Flight can easily monitor the status of any number of DFW flights – with any airline – by entering basic flight information and an e-mail address. Users immediately receive flight information including the flight number, arrival or departure date and time, arrival or departure gate number and baggage claim area. If any change concerning the flight occurs, the user is immediately notified and continues to be notified of the status until the flight lands at or departs from DFW Airport.

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To activate Trak-a-Flight on dfwairport.com, users simply click on “Flight Information” on the home page. After choosing the appropriate flight, they can click on “Track in browser,” which will keep a small window open on their computer desktop with the flight status. Any change in status will be updated automatically in this window. For immediate electronic notification of flight status, users would simply choose “Track via e-mail” instead and follow the prompts to enter the carrier, flight number and their e-mail address.

For up-to-the minute parking availability, users can click on “Parking” on the home page and immediately learn which lots are open, without having to drive through the airport.

The Web site’s terminal guide gives travelers an illustrated view of terminal and parking lot layouts, as well as a complete listing of terminal concessions.

“Itineraries typically include plans for what to do after leaving the airport. Dfwairport.com enables our passengers to conveniently plan their arrival at the airport – they’ll know immediately if their flight status changes unexpectedly, find out where to quickly locate a parking space during a busy travel season or locate their favorite store or restaurant – before ever arriving at the airport,” Fegan said.

Located halfway between the cities of Dallas and Forth Worth, Texas, DFW International Airport is the world’s third busiest, serving 60 million passengers a year. Offering nearly 2,300 flights daily, DFW Airport provides nonstop service to 121 domestic and 29 international destinations worldwide. For real-time flight information, parking availability or further details regarding the many services provided at Dallas/Fort Worth International Airport, log on to www.dfwairport.com.

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Editor’s Note: A news conference to unveil the services on dfwairport.com, along with a real-time tour, is slated for **2 p.m. on Wednesday, March 21** in the Board Room of the Airport’s Administration Building.