

## SERVICE MEMBERS SUPPORT LINK

1. Show Times for R&R Departures:
  - Manifest is at 1200 (12 p.m.) daily, Terminal B, between gates B14 and B17 outside security.
2. Army Personnel Assistance Point:
  - Two locations: Terminal B, Gate B36, inside security and Terminal B, ticket counter 22, outside security
  - Phone: 972 574 0388
3. From white Airport phones: 4-0388
  - E-mail: [dfw.pap@us.army.mil](mailto:dfw.pap@us.army.mil)
  - Can provide assistance with flights and lodging.
4. USO Facility:
  - Located Terminal B, Gate B15, inside security
  - Hours: Approximately 0800 to 2230 (8:00 a.m. to 10:30 p.m.)
  - Schedule will be adjusted based on R&R support needed and other service members' needs
  - Phone: 972 574 8182/83; DSN: 739 5019
  - E-mail: [uso@dfw.org](mailto:uso@dfw.org)

### DFW AMBASSADOR PROGRAM (972 574 1495)

- Ambassadors provide vital customer assistance services to passengers and visitors who arrive at and depart from the DFW Metroplex
- Ambassadors meet travelers as they deplane and direct them to connecting flights, bag claim and other Airport facilities
- Ambassadors provide a welcome smile and accurate, up-to-date information to customers and furnish information on area attractions, hotels and other amenities
- Ambassadors who are bilingual provide the much-needed translation services that are appreciated by international visitors

### USO CENTER (972 574 8182 or 972 574 8183)

- The USO Center is open daily from 8:00 a.m. until 10:30 p.m. (or until the outbound R&R flight leaves Terminal B)
- Amenities include: Fully stocked kitchen, café area, free wireless Internet access, game/movie room, large-screen televisions, children's play area and sleeping room with recliners
- Support your DFW USO. The USO is a non-profit organization that is not affiliated with the military. It is entirely supporter-driven and welcomes donations

### SKYLINK

- Free Airport train to connect between terminals once inside security
- Skylink provides fast connections between all five terminals
- Spacious new Skylink stations are located at the north and south ends of each terminal. Escalators to the stations are located at:

Terminal A, between A13 and A16

Terminal A, between A29 and A34

Terminal B, between B9 and B12

Terminal B, between B28 and B31

Terminal C, between C8 and C12

Terminal C, between C27 and C32

Terminal D, between D11 and D20

Terminal D, between D24 and D34

Terminal E, between E8 and E11

Terminal E, between E31 and E32

### TERMINAL LINK (972 574 LINK (5465))

- Free transportation between terminals on green passenger shuttle vans from 6 a.m. – 10 p.m. (call for pickup between 10 p.m. and 6 a.m.)
- For passengers needing to transfer to another terminal after they have exited security or for Terminal parkers who need to get back to a vehicle parked at another terminal
- Short, 10-minute wait times for vans
- Two green pickup/drop-off areas located on the upper level of each terminal, outside the bag claim areas