



## DFW International Airport

# FACILITIES MAINTENANCE RESOURCE GUIDE

AIRPORT OPERATIONS CENTER (AOC): 972 973 3112

### GENERAL MAINTENANCE ISSUES: (PLUMBING, ELECTRICAL, VENTILATION)

Provider	Terminal(s)	Name	EMAIL	Phone	Cell	24/7 Phone
FMC	A,B,C,D	Tom Norton	tom.norton@fmcti.com	972 574 8175	817 307 1969	972 574 8179
FMC	E	Marcella Toomey	marcella.toomey@fmcti.com	972 574 8635	972 670 6224	972 574 8633
Trane	ALL	Commercial Service	NA	NA	NA	972 406 3666
Meridian	ALL	NA	NA	NA	NA	972 973 9300
ERMC	ALL	NA	NA	NA	NA	972 574 2241 or 972 574 4923
American Airlines	A&C	NA	andy.brooks@aa.com	NA	NA	972 425 6176

Please note: None of these contractors provide maintenance services for your equipment. This includes ice machines, walk-in coolers, fryers, ovens, drink dispensers, refrigeration units, etc.

### JANITORIAL ISSUES: (TRASH PICK UP, FOOD COURT CLEANLINESS, SPILLS, ETC.)

Terminal	Food Courts	Concourse	Skylink Stations
A	UBM	UBM	UBM
B	Not Applicable	UBM	OBS
C	UBM	UBM	CK World
D	Not Applicable	Members	Members
E	CK World	CK World	OBS

  

<b>UBM:</b>	Jae Song	469 878 4416	jae@ubm.com	<b>CK World:</b>	via FMC	972 574 8633
<b>OBS:</b>		469 522 0001		<b>Members:</b>	Guy Toliver	972 882 3137
						gtoliver@membersltd.com

# TERMINALS A&C ONLY

*The following is a list of AA's responsibilities to the concessions lease space.*

1. Where applicable supply chilled air from the central AHU, (i.e. When the concessions use a mixing box which utilizes the air supply from the central AHU.)
2. All water leak including CW and HW that occur prior to the first shut off valve off the main line. This does not apply to potable hot water lines.
3. Repair of main sanitary sewer lines preceding the concessions connection to the main SS line.
4. Supply primary electricity to the concessions main disconnect.
5. Supply potable water to the concessions main shut off valve.
6. Roof leaks which are not covered by DFW airport board.

**AHU** = Air Handler Unit

**VAV** = Variable Air Volume

**CW/HW** = Cold Water / Hot Water

*The following represents a list of repair work AA is NOT responsible for (unless directly caused by AA) related to concessions areas but would be considered at the concessionaires' expense.*

1. AHU installed by outside contractors which provide service to the concession sole space alone, the duct work, registers, and/or their controls.
2. VAV boxes that were not removed from the original lease space the duct work, registers, and/or their controls.
3. The HW and/or CW valves to the AHU or VAV boxes.
4. HW and CW line after the first shut off valve from the main line.
5. Potable water after the first shut off valve from the main line.
6. Potable hot water.
7. Sanitary sewer from the concessions floor, sink, and/or other drains to the main sanitary line.
8. Electricity after the concessions main disconnect.
9. Lighting fixtures and/or light bulbs installed during concessions build out.
10. Floor covering and/or ceiling tiles.
11. Furniture and/or wall covering.
12. Rodent and/or insect control.
13. Damage due to neglect or misuse of equipment.
14. Preventive maintenance and/or corrective maintenance.