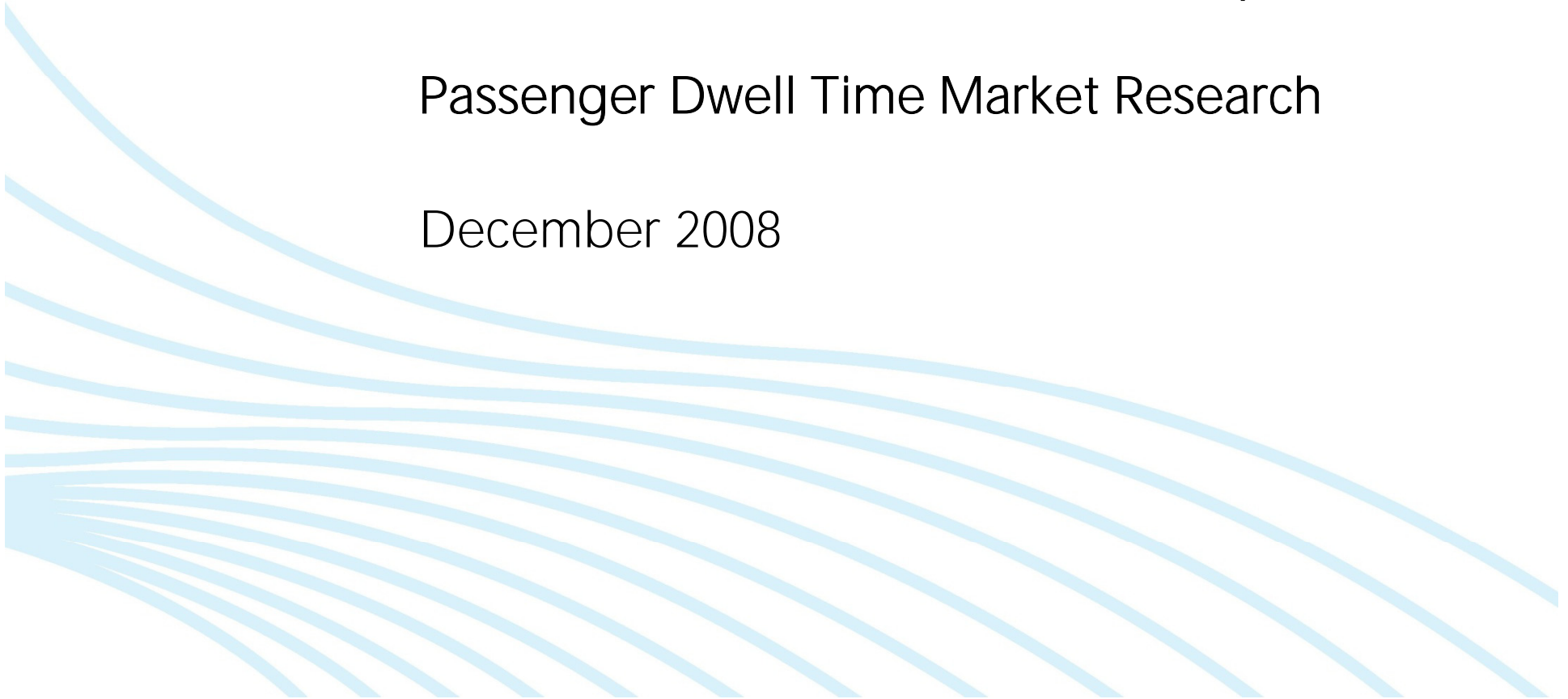




Dallas / Fort Worth International Airport

Passenger Dwell Time Market Research

December 2008

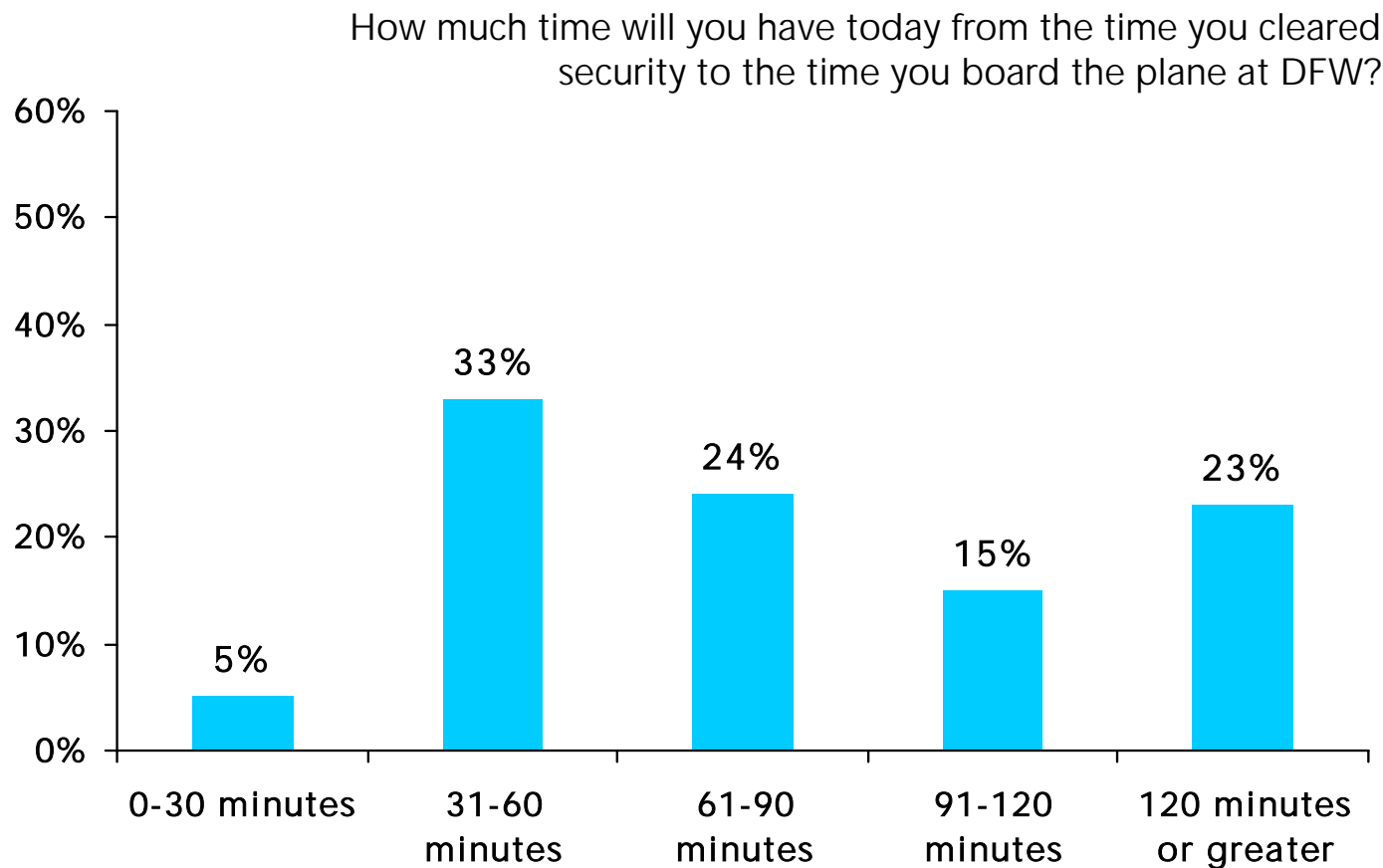


## Methodology

- Passenger dwell times
  - Terminal intercept surveys with departing and connecting passengers
  - Survey dates: 9/15/08 – 10/1/08
  - Total sample size of 1,631 (+/- 2.4%)

## Departing Passengers - Dwell Time at DFW

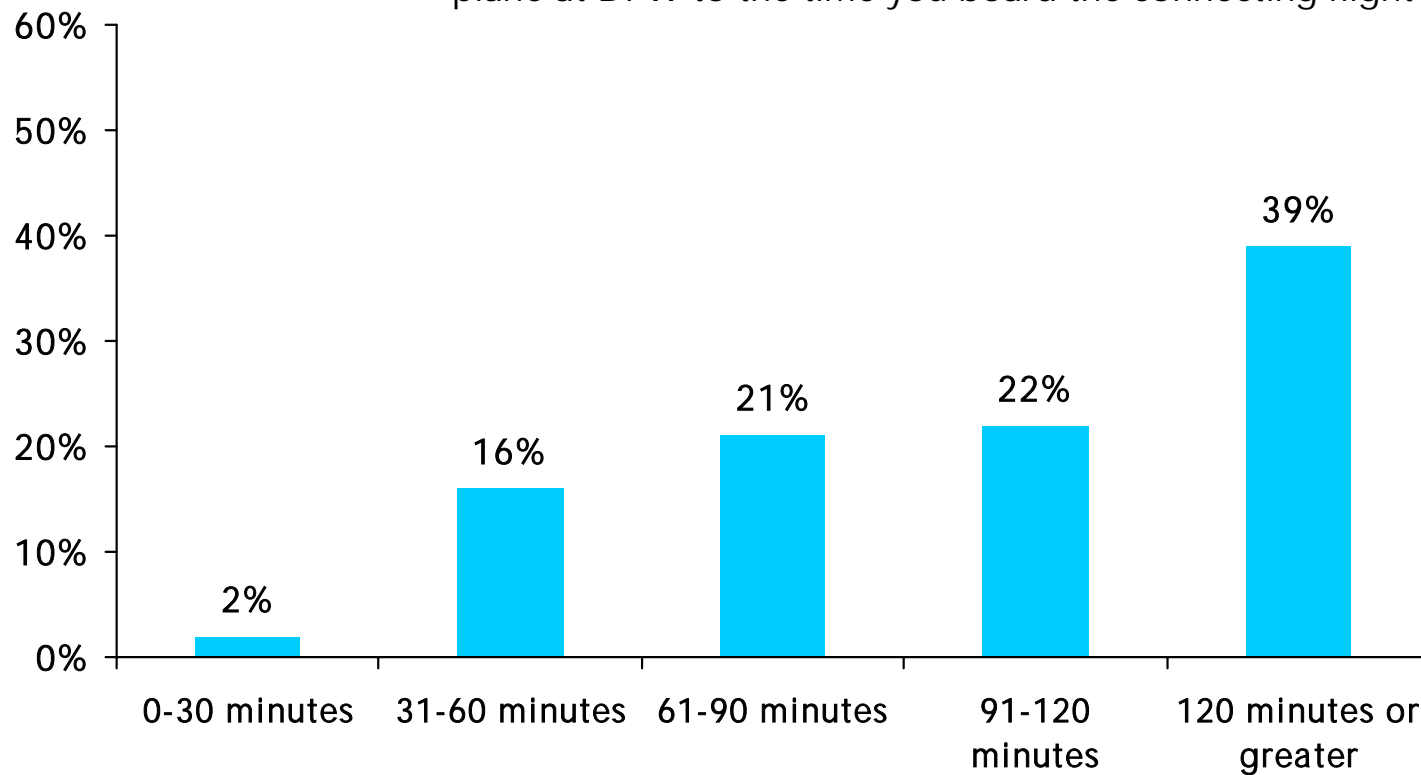
Departing passengers have an average perceived dwell time of 95 minutes from the time they cleared security to the time they board the plane at DFW Airport.



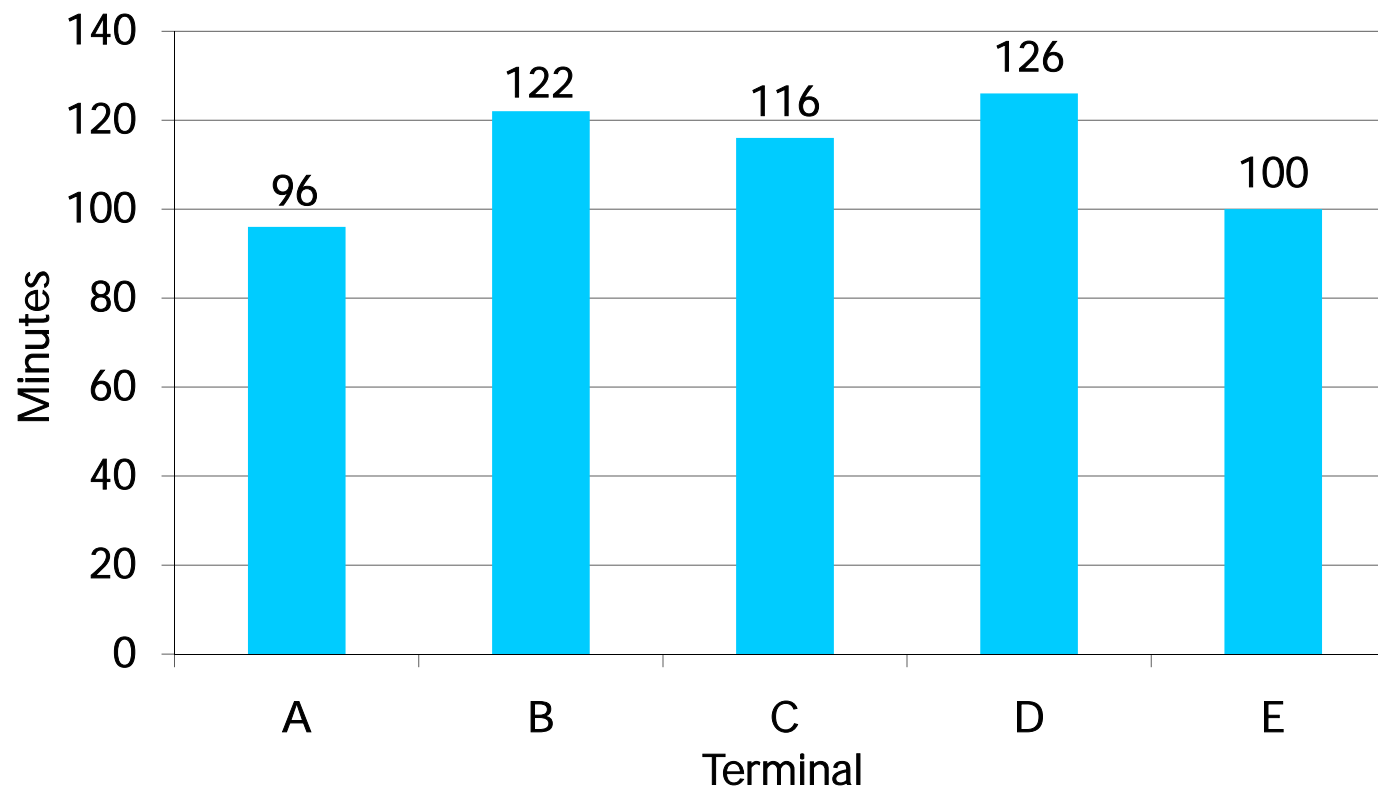
## Connecting Passengers - Dwell Time at DFW

Connecting passengers have an average perceived dwell time of 134 minutes from the time they got off the plane to the time they board the connecting flight.

How much time will you have today from the time you got off the plane at DFW to the time you board the connecting flight?



## Dwell Time By Terminal – All Passengers



- Terminal intercept surveys with departing and connecting passengers
- Survey dates: 9/15/08 – 10/1/08
- Sample sizes: A – 265, B – 236, C – 262, D – 285, E – 230